



Green Leaf

Dental Care

Green Leaf Dental Care

Office Background

Demographics

- Average Patient Age 65
- Mostly Fee For Service
- In Network Delta Dental PPO
- 2020- 1,200 active patients (about half)

Staffing

- 2 part time dentists
- 1 dental hygienist
- 2 dental assistants
- 1 secretary
- 1 office manager

Type of Teledentistry

PRIMARILY ASYNCHRONOUS

- Recall of Hygiene Patients
- General Supervision 1.5 days per week
- About 10-15 patients per week

OCCASIONAL SYNCHRONOUS

- Used triage mainly during pandemic lockdown
- Still triage when needed
- Mostly for follow up visits
 - Difficult surgeries
 - TMD patients
- Some Treatment Plan Consultations

Technology Used

SOFTWARE

- Practice Management
 - Dentrix**
 - Moving to CareStack (Cloud Based)
- Patient Engagement/Digital Forms
 - OperaDDS*
 - Moving to CareStack
- Teledentistry
 - Using PMS/EDR + Healier
 - MyiTero.com

HARDWARE

Cameras

- Mouthwatch
- Dine Digital

Radiographs

- Sensors + Pano

Scanner

- iTero Element 5D (Game Changer!)

Scheduling and Coordination

Patient is seen as usual but signs consent for teledentistry.

I review the diagnostic data the next day

Work through patient que in Healer while seeing patients or from home

Treatment Coordinator calls patients back with reports and schedules accordingly

If I need a synchronous visit I have four spots in my schedule.



PRACTICE BRIEF | [Free Access](#)

Teledentistry applications for mitigating risk and balancing the clinical schedule

Nathan Suter DDS

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Abstract

The upheaval of providers and their patients has led to many changes in the way people live and work. In addition to the changes in Personal Protective Equipment (PPE) guidelines, there has been evidence of rapid adoption of telehealth services. In April of 2020, the American Dental Association's Health Policy Institute released a report stating that 1 in 4 dentists nationally were utilizing teledentistry to perform limited evaluations. Many of these dentists are new to teledentistry, and unfortunately, direct-to-patient consultations yield limited clinical outcomes. The more traditional methods of using teledentistry have been extending the reach of dental care for over a decade, using an allied team member such as a dental hygienist or expanded-function dental assistant. As dentistry adapts to this new environment, it is important that there be adequate awareness of the diverse uses of teledentistry to meet the needs of the population. This brief, outlines one dental clinic's attempt at providing a broad use of teledentistry.



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[Special Issue: A System Ripe for Change: Progressing Value-Based Care in Oral Health](#)
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Figures References Related Information

Metrics

Am score 9

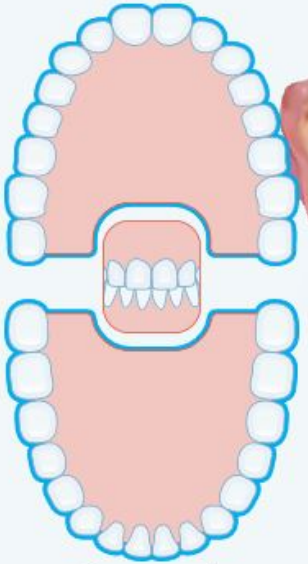
Details

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Keywords

teledentistry telehealth
synchronous store-and-forward
asynchronous covid-19



Caries on Mesial #14

